

GotSoccer FAQ's/Tutorial

How do I update my credit card in my GotSoccer Account?

- Go to gotsoccer.com
- Click on the login button in the top right hand corner of the page
- Click on "login" under "Players and Families"
- Enter your login credentials into the "individual player login"
- Click on the "registration" logo near the top of the page
- Click "details" under the program you are looking to update your card in
- Scroll to the bottom of the page and click the blue button that says "Input New Payment Information"
- You will then input your new credit card and information and submit.

How do I update my personal information in my GotSoccer Account?

- Go to gotsoccer.com
- Click on the login button in the top right hand corner of the page
- Click on "login" under "Players and Families"
- Enter your login credentials into the "individual player login"
- Click on the "My Profile" Logo near the top of the page
- On that page, you can update Player info and parent info

How do I upload a new picture in my GotSoccer Account?

- Go to gotsoccer.com
- Click on the login button in the top right hand corner of the page
- Click on "login" under "Players and Families"
- Enter your login credentials into the "individual player login"
- Click on the "My Profile" logo near the top of the page
- Click the "Change" button under the current photo to upload a new one

How do I upload a birth certificate in my GotSoccer Account?

- Go to gotsoccer.com
- Click on the login button in the top right hand corner of the page
- Click on "login" under "Players and Families"
- Enter your login credentials into the "individual player login"
- Click on the "My Profile" logo near the top of the page
- Click on the "Documents" tab on the left side of the page
- Click on the "Upload Document for FC Boulder (CO)"

Can I process a payment in my GotSoccer Account?

- You cannot process a payment yourself in getsoccer. Payments can only be processed by the Club Registrar or someone in the office who has the authorization.

How do I find out what my login credentials are for my GotSoccer Account?

- You will email the club registrar who can either look those up, prompt GotSoccer to send you an email with them or reset them for you.

How do I update my login credentials in my GotSoccer Account?

- Go to getsoccer.com
- Click on the login button in the top right hand corner of the page
- Click on "login" under "Players and Families"
- Enter your login credentials into the "individual player login"
- Click on the "My Profile" Logo near the top of the page
- Click on the "Username & Password" tab on the left side of the page.
- You can click the blue button "Change" to change the username.
- You will enter your current password and the new password twice to change your password.

How do I check my balance in my GotSoccer Account?

- Go to getsoccer.com
- Click on the login button in the top right hand corner of the page
- Click on "login" under "Players and Families"
- Enter your login credentials into the "individual player login"
- Click on the "registration" logo near the top of the page
- Click "details" under the program you are wanting to find your balance for
- You will find on this page the Invoices and payments made for this program. You will also see what future payments you have in the future.